# CURRICULUM VITAE, ROBERT WACHIRA

## PERSONAL INFORMATION

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| **Field:** | Information Technology, Programming, Data Research, Data Annotation, Networking. |
| **Email:** | robertwachirae@gmail.com |
| **Telephone number:** | +254716028975 |

## CAREER OBJECTIVE

To obtain a position of responsibility that utilizes my skills and experience. Very keen to work in an environment of growth and excellence and earn a job that provides job satisfaction and self-development and helps to achieve organizational as well as personal goals.

## PROFESSIONAL STRENGTHS

I am an ambitious person who has developed a responsible and mature approach to any presented situation or task. As a developer with experience in software development, I have proven web design and software development records. I have outstanding interpersonal and technological skills, allowing me to communicate with various clients. I am willing to be challenged professionally and collaborate with others to achieve the goals set. My biggest ambition is to use my technological know-how to help other individuals and organizations grow and make the world a better place. I place expertise in the following areas:

- Frontend application development: Next.js | HTML | CSS5.
- Backend application development: Java | Node.js | AL.
- Database Management: MySQL | Postgres.
- Software development Methodologies: Agile, Waterfall
- Networking skills.
- Proficient understanding of Git and GitHub.
- PC Troubleshooting and maintenance.

## EDUCATION BACKGROUND

| Year | Institution | Course | Qualifications |
|---|---|---|---|
| 2022 | Co-operative University of Kenya | Bachelor of Science in Information Technology | 2nd Upper Class Honors. |
| 2022 | LinkedIn Learning | Programming Foundations: Web Security | Certificate |
| 2018 | Kenya College of Accountancy | Certificate of Public Account | Ongoing |
| 2018 | Kenya College of Accountancy | International Computer Driving License | Certificate |
| 2017 | Nyeri High School | Kenya Certificate of Secondary Education | Certificate |

## WORK EXPERIENCE

**August 2024–Present: Dynasoft Business Solutions Ltd. – Senior Systems Developer**

**Duties and responsibilities**

- Handled system upgrades, patches, and version control of all products.
- Participated in requirements analysis (collaboration with the system implementers) to gain a better understanding of client needs.
- Provided any required technical pre-sales support to the Business development function including preparation and review of technical proposals, solution envisioning and demos.
- Developed, tested, customized, and implemented Microsoft Dynamics 365 Business Central solutions to meet the users' specific requirements.
- Handled any uprising issues reported by the users during the implementation of the systems and was able to document them and mark as resolved.
- Worked closely with all project team members such as project managers, implementers, Quality Assurance, support team and Business Development etc.) to ensure successful closure of projects and assigned tasks.

- Conducted rigorous system testing in liaison with Quality Assurance and system implementers.
- Provided technical support and training to end-users as needed.
- Aided junior developers and interns.

**August 2023 – July 2024: Dynasoft Business Solutions Ltd. – Systems Developer**

**Duties and responsibilities**

- Handled system upgrades, patches, and version control of all products.
- Participated in requirements analysis (collaboration with the system implementers) to gain a better understanding of client needs.
- Provided any required technical pre-sales support to the Business development function including preparation and review of technical proposals, solution envisioning and demos.
- Developed, tested, customized, and implemented Microsoft Dynamics 365 Business Central solutions to meet the users' specific requirements.
- Handled any uprising issues reported by the users during the implementation of the systems and was able to document them and mark as resolved.
- Worked closely with all project team members such as project managers, implementers, Quality Assurance, support team and Business Development etc.) to ensure successful closure of projects and assigned tasks.
- Conducted rigorous system testing in liaison with Quality Assurance and system implementers.
- Provided technical support and training to end-users as needed.
- Aided junior developers and interns.

**January 2023 – July 2023: Dynasoft Business Solutions Ltd. – System Implementer**

**Duties and responsibilities**

- Handled system implementation, testing, user training, data migration, go live and support for assigned projects.
- Worked with project team to bounce ideas, brainstorm available solutions and decide on the best feasible solution to implement so that both business and technical teams can relate and see the benefit.
- Helped clients identify business problems and help elicit, review and document business requirements as a functional consultant.
- Handled delegated duties for ongoing projects.
- Participated in continuous professional development programs run by Dynasoft to build solution delivery competencies.
- Offered mentorship to assigned interns and attachees.

**August 2022 – December 2022: eCore Services – Data Researcher**

**Duties and responsibilities**

- Conducted research on the internet for information as per the requirements of the client.
- Involved in data entry of information into the database.
- Data enrichment, where I participated in research on the internet and updating the information on an existing database.
- Reviewed the information submitted and validated it, and if any errors are found, the data is cleaned.

**February 2021 – Present: Freelance Software Developer**

**Duties and responsibilities**

- I have been in the development of various web and desktop applications as per the request of clients to their satisfaction.
- Learning various programming languages during my part-time (Flutter).
- Teaching my colleagues various programming concepts while broadening my programming knowledge.
- Involved in programming projects that have been helpful in the collection of data and acquisition of knowledge.

**November 2021 – January 2022: Technical University of Kenya – Attaché**

**Duties and responsibilities**

- Involved in PC troubleshooting and ensured other components, such as the printers, were working efficiently and keeping track of the equipment working well during the performance audit.
- Involved in networking throughout the institution, where I was the leader of all the attachés and involved them in participating in networking cables across the buildings.
- Submitting reports of my daily attachment activities to my supervisor for approval.
- Involved in assisting the students of the institution in setting up their student portals and e-learning platforms.

- Involved in helping the institution's staff with any technical problems that they encounter.
- Involved in group projects revamping the institution's technology department website.

**April 2020 – November 2020: Remotasks – Data Annotator**

**Duties and responsibilities**

- Performed various tasks such as data collection, 2D image annotation, and segmentation, transcription, 3D images annotations, and segmentation.
- Participation in boot camps involving me in training and completing higher valued tasks within the session.
- I was involved in categorizing data on websites and text groups.

**August 2019 – August 2019: Kenya National Bureau of Statistics – Enumerator**

**Duties and responsibilities**

- I partook in training on how to use the necessary equipment and ensure that they work well on the due date.
- I administered questions and recorded the responses of those who spent the night of the due date in the area that I was allocated.
- I ensured I collected complete and accurate answers and captured them during the census period.
- I also undertook any delegated roles assigned to me by my supervisors.

## CERTIFICATIONS

- Microsoft Dynamics 365 Business Central Developer

## PERSONAL ATTRIBUTES

- Ability to work efficiently under pressure.
- Ability to prioritize multiple tasks.
- Ability to lead others well.
- Ability to work with others as a team proficiently.
- Ability to carry out research work and have good negotiation skills.

## REFEREES

| Mr. Brian Muriithi<br>Senior System Support Analyst<br>Dynasoft Business Solutions<br>P.O. BOX 3209-005006, Nairobi<br>Tel: +254799427610 | Mr. Ian Kinyanjui<br>Senior System Developer<br>Green Com<br>The Trio Complex, along, Thika Rd<br>Tel: +254707248879 | Mr. Derrick Mulati<br>Prompt Engineer<br>Cras Vitae<br>Tel: +254797782828 |
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